



Cancellation Policy

Our goal at Halls Family Dentistry is to provide quality dental care in a timely manner. We understand that life can happen and this is not always feasible. We request that you please contact us no less than 24 business hours prior to any appointment that you will be unable to keep. This allows us time to fill our schedule with other patients who may be waiting. We appreciate your understanding regarding our cancellation and failed appointment policy.

- Cancellation or rescheduling of an appointment with 24 business hours or more notification will result in no charge.
- A failed appointment is an appointment that is canceled / rescheduled without 24 business hours notice or where a patient does not show up.
- We allow for one (1) broken appointment as a courtesy
- Any additional failed appointments will be charged a fee of \$40 for a hygiene appointment and/or \$75 per hour for a doctor's appointment.
- After two (2) failed appointments, we may require a deposit of up to 100% that will be applied to your appointment, in order to reserve any future appointments.
- After three (3) failed appointments you risk being dismissed from the practice.

****Please be advised if you are 15 minutes past your scheduled appointment time we may need to reschedule your appointment.**

Signature_____Date_____

Print Name:_____

Office hours are
Monday 8am-5pm
Tuesday 8am-5pm
Wednesday 8am-5pm
Thursday 8am-2pm