



Non-Discrimination Policy

Richmond Gastroenterology Associates, Inc. complies with applicable Federal civil rights laws and does not discriminate or exclude individuals from any form of treatment on the basis of race, color, national origin, age, disability, or sex (including sexual orientation and gender identity).

At RGA, we believe that everyone should be treated equally regardless of race, sex, gender identification, sexual orientation, national origin, native language, religion, age, disability, marital status, citizenship, genetic information, pregnancy, or all other characteristics protected by law. This statement applies, and is not limited to: Employees, Patients, and Guests.

Richmond Gastroenterology Associates provides free aids and services to people with disabilities. In order for our organization to effectively communicate with and treat patients, RGA provides:

- Qualified American Sign Language interpreters
- Qualified spoken language interpreters
- Written information in other formats, including larger print or different languages

Please inform a staff member if you would like to utilize these services.

If you feel that Richmond Gastroenterology Associates, Inc. has failed to uphold this policy, please submit your concerns in person or in writing by mail to our Compliance Officer at 165 Wadsworth Drive, N. Chesterfield, VA 23236.

The U.S. Department of Health and Human Services, Office for Civil Rights, also allows individuals to file a civil rights complaint. You are able to submit an electronic complaint through the Office for Civil Rights Complaint Portal, available at <http://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington DC 20201. 1-800-368-1019, 1-800-537-7697 (TDD). Complaints forms are available at: <https://www.hhs.gov/ocr/complaints/index.html>.