



POWELL ORTHOPEDICS

AND SPORTS MEDICINE

No Show Policy

January 1, 2024

Powell Orthopedics & Sports Medicine strives to provide the highest level of patient care and to respect patient's time in our office. Over-scheduling is a practice carried out by some physician's offices to limit the cost of "no-shows" and cancellations but leads to longer wait times. Our office does not over-schedule our clinic and, as a result, patient appointments are being delayed by those who schedule but fail to keep their appointment. Therefore, as of 1/1/24, we will require 24 hours notice to change or cancel an appointment. In addition, patients arriving more than 30 minutes after the appointment start time may be asked to reschedule. This policy allows our office to function efficiently and provide the best care to all our patients.

The following conditions will result in a \$50 fee charged to the patient's account:

- the patient fails to show for an appointment.
- the patient cancels the appointment with less than 24 hours notice
- the patient reschedules the appointment with less than 24 hours notice

Please call us at (205) 877-9191 if you cannot make your appointment, or if you need to reschedule.