

No-Show and Appointment Cancellation Policy

If you need to cancel or reschedule an appointment, we kindly request at least a 24-hour notice for appointments and 3 business day notice for scheduled procedures/surgeries.

No-Show Policy

While we understand that personal circumstances sometimes make it necessary for you to cancel your appointment, please notify us as soon as you know you will not be able to keep your appointment. Short-notice cancellations and missed appointments or “no-shows” prevent us from offering the appointment to other patients wishing to be seen, particularly for surgical and Mohs slots.

For general dermatology slots, appointments not canceled at least 1 (one) business day in advance are considered “late” cancellations. There will be a **\$25.00** fee assessed for this.

For surgical and Mohs slots, appointments not canceled at least 3 (three) business days in advance are considered “late” cancellations. There will be a **\$100.00** fee assessed for this.

A frequent pattern of appointments and cancellations and/or visit “no-shows” makes it impossible for our providers to provide appropriate continuity of care, and may result in patient’s discharge from our care.

Cancellation Policy

Same day cancellation: Canceling/rescheduling within 24 hours of your appointment time OR arriving more than 15 minutes late, may result in a fee for each event starting on the third occurrence.

Surgery appointments: May result in a **\$100.00** fee due to short notice.