Date
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Patient Info						
Name				Birthdate	Gender	
Status (circle one)	Minor	Single	Married	SSN #		
Mailing Address				_ City	State	Zip
Home Phone		Cell Phone		Ema	il	
Employer		Spouse		Sp	ouse Phone	
Emergency Contact			Phone		Relationship	
How did you hear abo	ut us?					
Primary dental Insura	nce: Please	oresent your ca	ard(s) when	completed so v	we may verify informa	ation.
Primary Subscriber Na	me		Bir	thdate	SS#	
Employer		Identifica	ation #		Group Number	
Ins. Company				Phone		
Secondary dental Insu	rance: Pleas	se present your	card(s) who	en completed s	so we may verify infor	·mation.
Secondary Subscriber	Name			Birthdate	SS#	
Employer		Identifica	ation #		Group Number	
Ins. Company				Phone		
Patient Dental Health	<u>History</u>					
Name of previous/refe	erring denti	st or office			Phone	
Date of last exam				Date of last X-r	ays	
Have you had denture	es/partial de	ntures before?	Yes	<u>No</u>		
If yes, how old are the	y?		Who mad	e them?		

Patient Medical His	story
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Patient Medical History						
Patient Name	Date					
Primary Care Doctor		Doctor's Phone		Last Exa	_Last Exam	
Do you see your doctor regula Have you been hospitalized fo		•	Iness within the la	ast 5 vears?	Yes Yes	No No
Please List Hospitalizations (inc		ates):		·		
Medications: Please list_below	or provide us with a	list.				
Do you use tobacco products? Do you use controlled substan Do you take a blood thinner? Do you take any Osteoporosis Do you require antibiotic prem Preferred Pharmacy:	rces? Ye Ye Medications? Ye nedication prior to de	es No es No es No ental treatme		ttes Chew		
Are you allergic to or have you Local Anesthetics (Novocain) Antibiotics (i.e. Penicillin) Aspirin Other:	u had an adverse read Sedatives Metals Latex/Rub	ction to any o				
	ny of the following (circle all that Arthritis Cancer Dizziness/Fainting Epilepsy Heart Disease Hepatitis Liver Disease Mental Disorders Radiation Treatments		Artificial Joints Stroke Tuberculosis HIV/AIDS Pacemaker Respiratory Pro Sinus Problems Rheumatism Rheumatic Feve			
Other: Women Only: Are you pregnant? Are you nursing? Are you taking oral contracept	Yes N Yes N	0				

# Cancellation/missed appointment policy:

In order to keep our level of service, our office requires 2 business days notice (within office hours) to change or cancel an appointment. All appointments late, cancelled or missed without 2 business days notice will be subject to a \$75 per hour fee not billable to insurance. Messages left must be within business hours or it will not be considered sufficient notice. Our business hours are Monday-Thursday from 8:00 a.m. to 5:00 p.m. Multiple missed appointments may result in same day appointments only or dismissal from practice. We require that all appointments be confirmed in order to reserve your appointment time, you can call our office and speak with the front desk to confirm or leave a message within business hours. Any appointments left unconfirmed may be double booked. As a note, our Medicaid patients will not be charged the \$75 no-show/late cancel fee and instead will be put on a same day appointment basis after two missed appointments.

## <u>Understanding your insurance:</u>

Your insurance benefits are an agreement between you and your insurance company. We are happy to bill your carrier as a courtesy; however, you are ultimately responsible for any account balance if your insurance does not cover their portion as expected. It is your responsibility to know and understand your insurance benefits as well as notify our office of any changes to your coverage. We will do our best to estimate portions due and help you to understand your coverage based on the information available to us. These estimates are NOT a guarantee of coverage or payment on behalf of your insurance company. Estimates are valid for 90 days.

### Written financial policy:

Thank you for choosing Northwest Dental. Our primary mission is to deliver the best and most comprehensive dental and denture care available. An important part of that mission is making the cost of optimal care as easy and manageable for our patients as possible by offering several payment options. Northwest Dental requires full payment at the time of service. We offer financing through CareCredit and can assist you with the application process, but we do not allow in-office monthly payments. If you have insurance, we require your estimated portion to be paid in full at the time of service. We will do our best to calculate what your portion will be based on the information provided by your carrier. Your insurance benefits are an agreement between you and your insurance company. We are happy to bill your carrier as a courtesy; however, you are ultimately responsible to pay the account in the event that they do not cover their portion. Balances over 90 days (including insurance portion) will incur a 1% per month finance charge (12% per annum). Should you need financial assistance, please ask us to provide information regarding CareCredit to assist in your needs. We require a payment equal to at least half of the total charge for dentures, partials crowns, and bridges due at the initial impression appointment. The balance is to be paid at the delivery date. Temporary partials must be paid in full at the time of impression. Northwest Dental charges \$25 for returned checks. If you have any questions, please do not hesitate to ask. .

### Payment options;

We accept cash, check, Visa, MasterCard, American Express, Discover Card or Care Credit.

#### Available discounts:

For our patients with no dental insurance, we offer 5% off.

We offer \$25.00 off per denture on a new (first with our office) set of dentures!

"I agree to and understand Northwest Dental's office and financial policies. I understand that it is my responsibility to know my insurance benefits and keep Northwest Dental updated on changes to my coverage."

Patient Name